Scott Bogren
Executive Director
@ Community Transportation Association of America
LESSONS LEARNED:
KEEPING PASSENGERS SAFE DURING A PANDEMIC

APRIL 22, 2021
THREE PHASES FOR TRANSIT DURING THE PANDEMIC

- Phase 1: Triage
- Phase 2: Stabilizing/Waiting
- Phase 3: The New Normal
TRIAGE

- Service Cuts
- Fare Handling
- Internal/External Communications
- Personal Protective Equipment
- Uncertainty
STABILIZING/WAITING

- Incidental Services
- Cleaning
- Focus on Essential
- Emphasis on Survival
THE NEW NORMAL

- Returning Ridership
- Permanent vs. Temporary
- Funding Decisions
- New Definition of Safety
- Vaccinations
BROADER ISSUES

- Service Re-Designs
- Local Economic Impact
- New Travel Patterns
- Census Concerns
JOIN US

DIGITAL SUMMIT 2 - 4 June
for bus – motorcoach – school bus professionals

Zero emission  Digitalisation  Post-Covid

Become an ATTENDEE or SPONSOR

www.busworldnorthamerica.org